

HUBBARD COMMUNICATIONS OFFICE
Saint Hill Manor, East Grinstead, Sussex

Remimeo
All Levels
Flag Internes

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C/S Series 89

F/N WHAT YOU ASK OR PROGRAM

Ref: HCOB 23 Dec 72 Integrity Pr No. 20
HCOB 21 Nov 73 The Cure of Q and A

When an Auditor asks one question but F/Ns something else it is simply a version of Q and A.

Example: AUDITOR: Do you have a problem? PC: (ramble-ramble) I was thinking of last night's dinner. AUDITOR: That F/Ns.

Every few folders you pick up, if you can find examples of this:

The Auditor is not trained not to Q and A.

He is NOT getting answers to his questions.

When the Auditor starts something (such as a question or process) he MUST F/N what he started EVEN THOUGH HE DID SOMETHING ELSE DURING IT AND GOT AN F/N ON SOMETHING ELSE. HE MUST F/N THE ORIGINAL ACTION.

The result can be:

- (a) Missed W/H phenomena.
- (b) High or low TA an hour after the pc "F/Ned at Examiner".
- (c) A stalled case.
- (d) An undone program.
- (e) An unhandled pc.
- (f) Continual need for repair programs.

To get this disease out of an HGC requires that Auditors go through an Anti-Q and A handling.

C/S Q AND A

C/Ses can also Q and A. They simply handle whatever the pc originates to the Examiner or Auditor, over and over and on and on.

The result is:

- A. Incomplete Programs.
- B. Tripled or quadrupled C/S effort as the case never seems to get solved.
- C. Loads of repair programs.

Yet a C/S who does it will never look for it as THE primary error being committed.

The remedy is to have the C/S do an Anti-Q and A program.

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FOUNDER

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